



### **Limited Warranty with Optional Extended 1-Year Warranty Offer**

This warranty applies to products purchased and used in the U.S. and Canada. This is the only express warranty for this product and is in lieu of any other warranty or condition.

This product is warranted to be free from defects in material and workmanship for a period of one (1) year from the date of original purchase. During this period, your exclusive remedy is repair or replacement of this product or any component found to be defective, after initial assessment by either (i) Hamilton Beach Technical Services staff over the telephone or (ii) an authorized technician onsite if the initial assessment cannot be performed over the telephone.

This warranty does not cover parts subject to wear from normal use (for example, seals, agitators, motor brushes, etc.), use that is not in conformity with the printed directions (for example, failure to maintain the product, etc.), or damage to the product resulting from accident, alteration, abuse (for example, slamming or kicking the front door, improperly installing the agitator, etc.), misuse. **This warranty extends only to the original purchaser. Keep the original sales receipt, as proof of purchase is required to make a warranty claim.**

All service provided by Hamilton Beach Technical Services under this warranty must be (i) performed by Hamilton Beach Technical Services factory-certified service, unless otherwise approved in advance by Hamilton Beach Technical Services; (ii) provided during normal business hours (Monday through Friday, 8 am through 5 pm EST); (iii) authorized in advance by Hamilton Beach Technical Services; and (iv) for parts covered under this warranty.

We exclude all claims for special, incidental, and consequential damages caused by breach of express or implied warranty. All liability is limited to the amount of the purchase price. **Every implied warranty, including any statutory warranty or condition of merchantability or fitness for a particular purpose, is disclaimed except to the extent prohibited by law, in which case such warranty or condition is limited to the duration of this written warranty.** This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some local laws do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

**CONTACT US:** If you have a claim under this warranty, please contact Hamilton Beach Technical Services Department. For faster service, please first locate the model number, type number, and serial number of your equipment (printed on the back of the control panel door)

In the US & Canada	Please call 1.866.285.1087 HBC Technical Services hours are Monday through Friday 8am to 5pm EST. Calls received outside of these hours will be handled the next business day.
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For non-warranty work: call 1.866.285.1087 in the U.S. and Canada, Monday – Friday, 8 am – 5 pm EST, to obtain a Return Merchandise Authorization Number (RMA Number). We will refuse all returns without an RMA Number. We charge US\$55/hour for all diagnostic, service, repair and processing work. We will not start any service or repair work without prior authorization. You are responsible for all costs associated with shipping us the product freight prepaid and our returning it to you.

### **EXTENDED WARRANTY OFFER:**

An additional one (1) year extended warranty term may be purchased onetime for only US and Canadian customers at a cost of \$625, paid no later than 60 days after initial purchase. To purchase this onetime extended warranty term, please contact Hamilton Beach Technical Services at 1.866.285.1087 or go online to [hamiltonbeachcommercial.com/warranty-registration](http://hamiltonbeachcommercial.com/warranty-registration).